

CAP PRE-PURCHASE PROGRAM

Dear:

Date: September 27, 2018

Thank you for considering our Cap Pre-Purchase Program for the 2018-2019 season.

Our plan is as follows:

Cap Price Purchase

1. Minimum purchase is 500 gallons. There is no maximum.
2. The Cap Price is \$2.499 per gallon. Should our posted price drop below your Cap Price the day of delivery, you will be charged the lower price for that delivery.
3. Payment terms will be as follows:
 - A. A 20 % deposit will be required upon submission of contract. 5% of which is non-refundable should you cancel your contract.
 - B. Balance is due on or before October 15, 2018. **NO LATE PAYMENTS WILL BE ACCEPTED.**
4. This Cap Price offer is valid for 10 days from the above date not to exceed the October 15, 2018 deadline and is valid only for address on contract. Multiple addresses cannot be combined under one contract. Please see terms & conditions pertaining to these exclusions.
5. COUPONS are NOT valid with the Cap Program.
6. Once your contract has been submitted and accepted, a confirmation will be sent to you. If you do not receive a confirmation please contact us as soon as possible.
7. Cenco may withdraw this Cap Pre-Purchase offer at any time and may not offer it again for the up coming season. However, if you received a confirmation your contract will be honored.
8. Cap Pre-Purchase contract expires May 31, 2019. Any balance remaining at the end of your contract can be applied to the next season's contract or if requested will be refunded.

Terms & Conditions:

1. Deliveries will be made on an AUTOMATIC or if requested Will Call basis. Please indicate preference on page 3. If no preference is indicated, you will be placed on Automatic Delivery.
2. You may place your initial order 10 days after receipt of payment.**
3. If Automatic Delivery is initiated: In the event your Cap Price gallons/dollars are depleted we will contact you regarding payment for further delivery. After two (2) unanswered attempts via mail and/or telephone to make such arrangements, deliveries will be suspended until we hear from you. Cenco Heating Oil is not

_____ (Please Initial)

responsible for outages during this suspension period. We ask that a payment arrangement be made ahead of time to avoid interruption of services.

4. Automatic Delivery customers must report any change in usage immediately. Anything that increases your usage whether it is construction or an increase in the amount of members in your household can result in a run out if we are not notified of changes.
5. *Due to the extreme volatility of today's market, if our posted price goes \$.30 above the Cap Price you will be charged the difference. This will ensure you a \$.30 discount in the unlikely event we experience the price spikes like those of the 2007-2008 season. We as a company hope this provision will not come into play.*
6. Will Call deliveries subject to a 150-gallon minimum.
7. Cap balances less than 150 gallons cannot be delivered alone. They can however, be delivered in combination with the difference to make up a minimum of 150 gallons. The difference will be billed at that days-posted price. Call in deliveries that do not meet the minimum may be subject to a delivery charge.
8. Will Call deliveries require a minimum 24-hour notice (Weather permitting).
9. If you request to transfer funds to another property, the Cap Price will not be honored.
10. If you have more than one fuel tank anywhere on your property (whether inactive or active) it is the customers' responsibility to label these tanks to prevent accidental delivery to an incorrect tank. Cenco Heating Oil is not responsible for delivery to incorrect tank unless tank is sufficiently marked or our office has record of multiple tanks.
11. We strongly encourage all storage tanks to be quipped with overfill protection including the installation of a vent alarm. Frozen oil lines, sludge or equipment failure remain the sole responsibility of the homeowner or tenant. We are happy to provide a list of companies that can install or repair alarms or any equipment if needed.

*Excludes any applicable Federal & State taxes for commercial businesses.

**Any payment returned by our bank will terminate this contract.

Please read all terms and conditions before signing and submitting this contract. A member of our staff is available to answer to any questions or address any concerns you may have.

All pages of this contract must be returned. If you have previously participated in this program, you still must sign and return the last page in order to receive confirmation of this service.

_____ (Please Initial)

Name _____ Spouse's Name _____

Address _____

City _____ State _____ Zip Code _____

Home Phone _____ Mobile Phone _____

Email _____

Emergency Contact & Phone _____

Own _____ Rent _____

If Rent: Landlord Name/Address/Phone _____

Do you heat your water with oil? Yes _____ No _____

Fill Location _____ Tank Size _____

Special Fill Instructions _____

Will Call _____ Automatic Delivery _____

I/We agree to pre-purchase _____ gallons of heating oil at \$2.499 per gallon for the 2018/2019 heating season.

Amount Enclosed _____

Visa/MasterCard/Discover # _____

Expiration Date _____ CVV# _____

Automatic Delivery payment methods for continued service in the event Cap Price gallons are used.

I/We have read and agree to the terms and conditions on all 3 pages of this contract.

Signature _____ Date _____

28-Sep-18