

## BUDGET PAYMENT PLAN

Dear:

Thank you for considering Cenco Heating Oil's [Budget Payment Plan](#) for the 2017-2018 heating season.

1. Our goal is to offer you, the customer a way to spread payments over a longer period of time. Instead of having to worry about a big bill showing up at an inconvenient time you can choose a 10 or 12-month payment option. This way you will have consistent monthly payments.
2. For added convenience you can enroll in our Automatic Delivery Program. Automatic delivery for each individual is determined by using daily temperatures, summer-winter hook up and consumption.
3. We now have a Service Department for your convenience. For Service please call 1-888-236-2665.

### TERMS AND CONDITIONS

1. Payment terms are equal payments beginning May 01, 2017 for the 12 month or June 01, 2017 for the 10 month plan, **due on the first** of each month. Budget Payments received after the 5<sup>th</sup> of the month will be considered late.
2. We will charge our posted price which is determined at time of delivery. **Coupons** or other discounts DO NOT apply to Budget Payments or deliveries made under this program.
3. Any Non-Payment or Returned Check of monthly budget due will void this contract. Deliveries will be suspended pending approval from Credit Dept.
4. For added convenience your monthly Budget Plan Payments can be automatically billed to your Visa, MasterCard or Discover.
5. At the end of the heating season, May 31, 2018, any credit balances will be taken into consideration for the computation of your new payment for the next heating season. **Any balances due must be paid in full prior to renewing your Budget Payment Plan contract.**
6. The Budget Payment Plan is NOT self-renewing. Renewals must be signed and returned to be eligible for the program. We need to hear from you!

**7. If you start the Program late and our payments have already begun. You are responsible for catching up back payments.** Payments are May through April and June through March ONLY. They CANNOT and WILL NOT be extended.

**8.** If your Budget Payment is not enough to cover your deliveries whether caused by increased consumption, frigid temperatures or unforeseen price spikes in the heating oil market, your monthly payment will be adjusted accordingly. Every attempt to contact you regarding such adjustments will be made. However, if our attempts to contact go unanswered and the necessary adjustments are unable to be made we may be forced to suspend deliveries until such a time as you contact us to discuss your options and make necessary changes to your monthly payment.

**9.** If for any reason your fuel usage is increased (i.e. more people in the home, construction, or anything that may alter your usage) it must be reported to us immediately. You agree that outages resulting from past due account balances, a change in rate of consumption from your prior deliveries, tank and/or venting problems, incorrect usage information, or your account being placed on a “will call” status are not the responsibility of Cenco Heating Oil.

**10.** We strongly recommend all storage tanks to be equipped with overfill protection including the installation of a vent alarm. Frozen oil lines, sludge or equipment failure remain the sole responsibility of the homeowner or tenant. We are happy to provide a list of companies that can install or repair alarms or any equipment if needed.

**11.** We reserve the right to cancel your contract at any time, at our option, if payment is not received for services or other charges when due or if you do not comply with the Terms and Conditions of your contract.

**12.** If a balance is not paid in a timely manner you can be considered to be in default. Default means we can demand immediate payment on the full balance. If we refer collection for the balance to an attorney or collection agency, you will be liable for all reasonable fees incurred plus all court costs and expenses.

**13.** All Budget Customers whose payments have been made on time will receive four cents (.04) per gallon **discount** for all oil delivered during the 2017-2018 season. This credit will appear on your account on May 31<sup>st</sup>, 2018. ALL budget payments must be received by the 5<sup>th</sup> each month and any/all outstanding balances must be paid within the time specified by our Credit Dept. to qualify for this discount.

Please read all terms and conditions before signing and submitting this contract. A member of our staff is available to answer questions or address any concerns you may have. During business hours we do answer our phones personally (not a machine). The last page of this contract must be returned with your first month's payment. If a monthly payment has not been indicated for you, please call so we can determine based on your usage, and average pricing, what your monthly payment will be.

Name \_\_\_\_\_ Spouse's Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Home Phone \_\_\_\_\_ Mobile Phone \_\_\_\_\_

Business Phone \_\_\_\_\_ Fax \_\_\_\_\_

Emergency Contact & Phone \_\_\_\_\_

Own \_\_\_\_\_ Rent \_\_\_\_\_

If Renter: This information is mandatory!

LandlordName/Address/Phone \_\_\_\_\_

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Do you heat your water with oil? Yes \_\_\_\_\_ No \_\_\_\_\_

Fill Location \_\_\_\_\_ Tank Size \_\_\_\_\_

Special Fill Instructions \_\_\_\_\_

Visa/MasterCard/Discover for Auto-Pay \_\_\_\_\_

Expiration Date \_\_\_\_\_ CVV # \_\_\_\_\_

Social Security or Driver's License # \_\_\_\_\_

Estimated Fuel Use: \_\_\_\_\_ gallons.

Estimated monthly payment \$ \_\_\_\_\_ 10 month \$ \_\_\_\_\_ 12 month. (CIRCLE ONE)

\_\_\_\_\_ agree to all terms and conditions of Budget Payment Plan Contract (all three pages). Customer will be responsible for all monthly payments due the first of each month. Oil deliveries will be made on an Automatic Delivery basis unless otherwise instructed.

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Signature